

THAKUR PANCHANAN MAHILA MAHAVIDYALAYA

COOCH BEHAR

OFFICE OF THE PRINCIPAL
[A Govt. Aided Degree College permanently
affiliated to the Cooch Behar Panchanan
Barma University and enlisted under Sec. 2(F)
and 12(B) of the UGC Act]



COOCH BEHAR (WB) INDIA
PIN : 736101
Phone No. & Fax No. : 03582-222695
E-Mail : tpmc_cob@rediffmail.com
Mobile : 6295861623 (Principal)

Students' Feedback Analysis Report 2019-2020

Internal Quality Assurance Cell

Thakur Panchanan mahila Mahavidyalaya, Cooch Behar

Report of the Coordinator

1. Introduction: Internal Quality Assurance Cell of Thakur Panchanan Mahila Mahavidyalaya has obtained feedback from the students in 2019-2020. The target group was the students of 2nd, 4th and 6th semester students. Special care was taken to ensure obtaining feedback from the outgoing students.

2. Mechanism: Feedback forms were printed and distributed among all the departments. Each department encouraged the students to give their valuable feedback when the students came to college to submit their answer scripts in the blended mode of examination. The feedback forms with responses were collectively received and analysed by IQAC.

3. Response Summary: Total respondents: 102

Students answered ten questions. Four of the questions were meant to gauge the satisfaction level of the students on a scale of 1 to 10. The responses were grouped into three categories: Dissatisfied (1-3), Satisfied (4-7) and Highly Satisfied (>7).

	Dissatisfied (1-3)	Satisfied (4-7)	Highly Satisfied (>7)
Q1		19	83
Q2		24	78
Q5		40	62
Q8		26	76

	Yes	No
Q3	92	10
Q4	89	13
Q6	85	17
Q7	95	7
Q9	99	3
Q10	98	4

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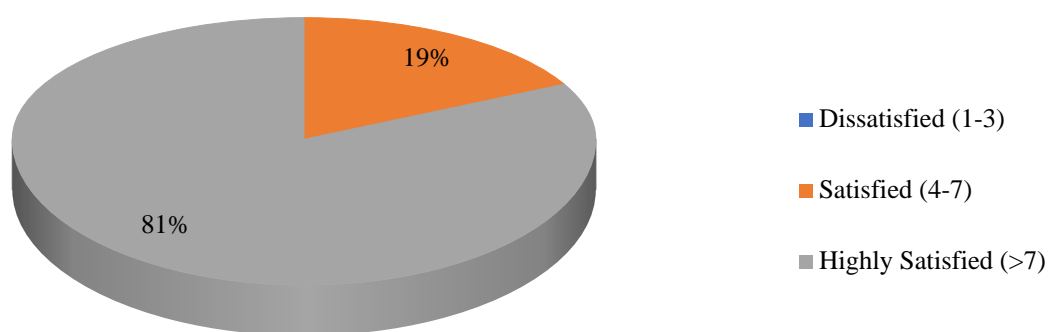
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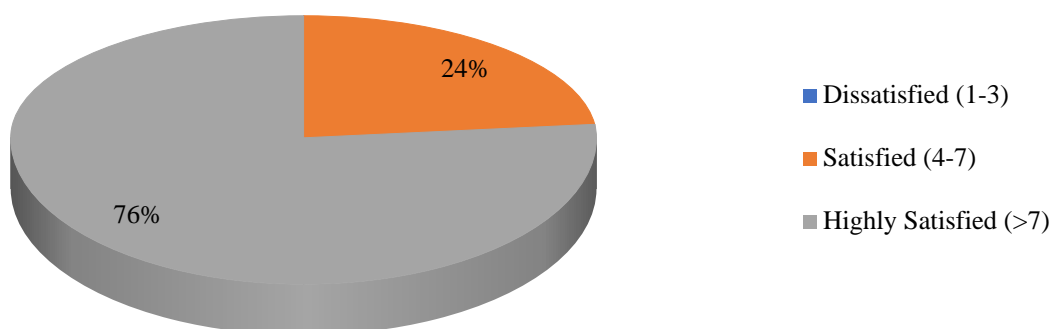
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4. Analysis: The responses are represented in pie-charts for analysis.

1. Overall learning experience in the institution



2. Departmental support for holistic growth



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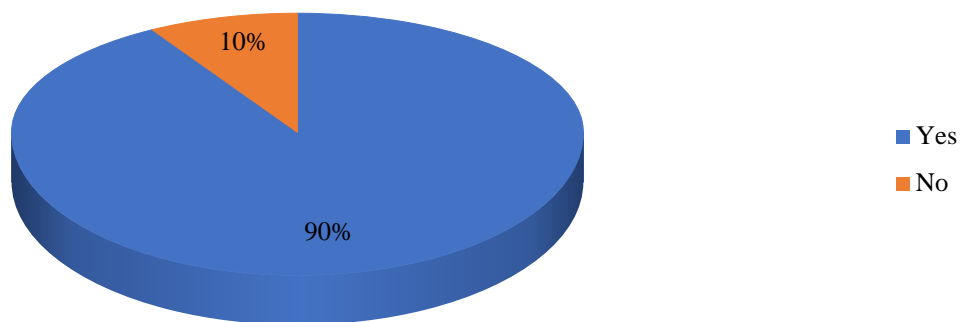
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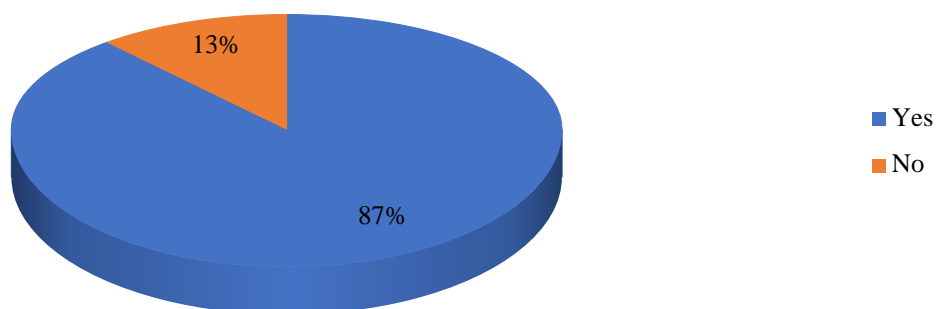


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3. Availability of teachers in the college during working hours



4. Accessibility of the teachers beyond campus



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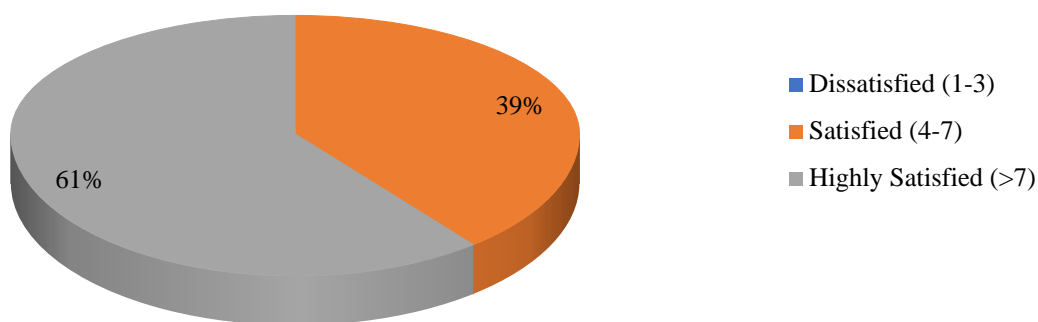
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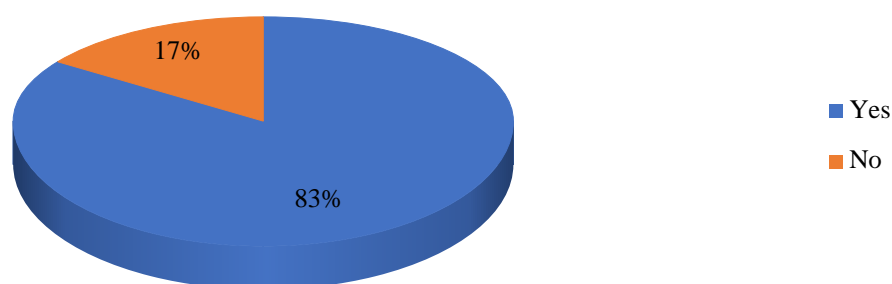


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5. Support provided by the college library



6. Behaviour and support of library staff



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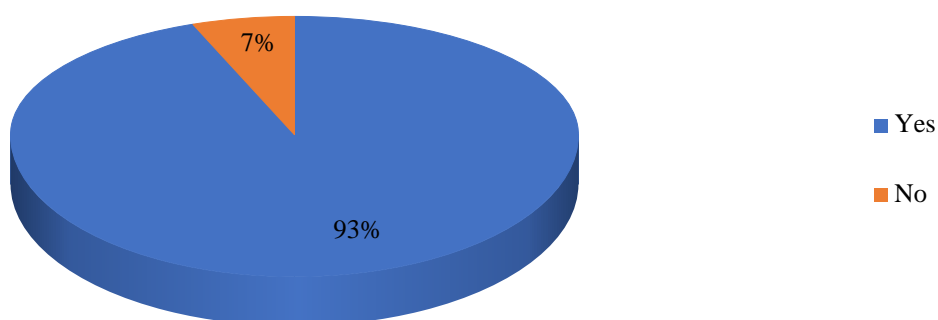
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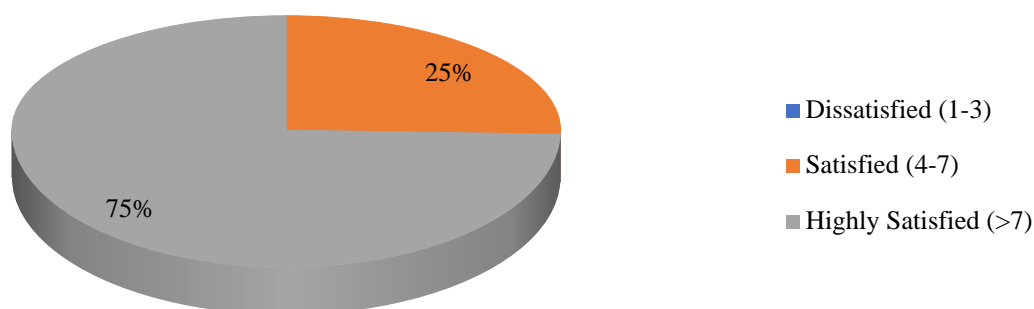
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7. Support of the office staff for different scholarship programs



8. Overall support provided by the college office



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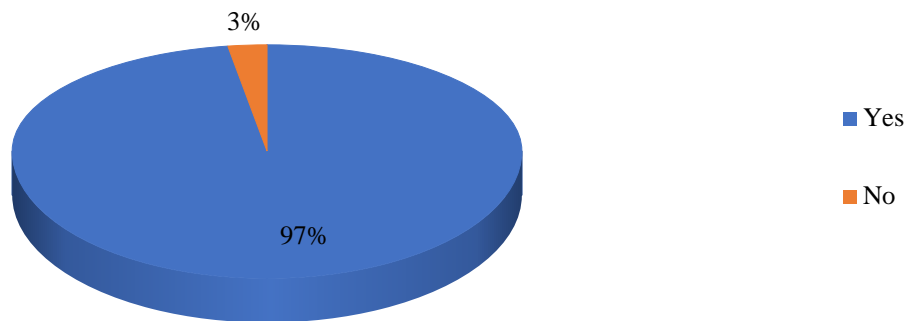
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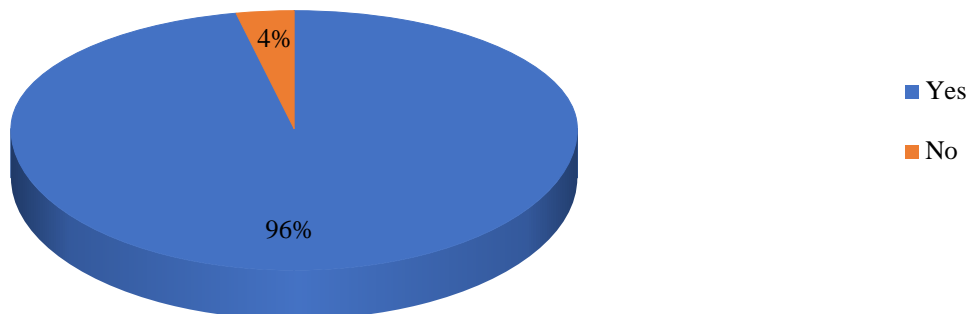


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9. Amenities available in the college



10. Support of college authority when in distress



5. Observation: It is observed that the satisfaction level of the students in all the parameters is quite high. Most of the students are highly satisfied with the overall learning experience. However, the percentage of highly satisfied students is comparatively low in regard to departmental support for holistic development and library. The resources of the library should be enriched. There is room for improvement in the support of the library staff and office staff.

6. Acknowledgement: IOAC appreciates the spontaneous participation of the students and active engagement of all the IOAC members in preparing the questionnaire, distributing, collecting and analysing the feedback.